



Thank you very much for taking the time to complete this survey. Your candid response allows us to make your volunteer experience an excellent one. We appreciate your contribution to Immigrant Services and are grateful for your feedback.

Please answer the following questions by circling the number that best reflects your opinion or feeling, according to the following scale:

- 1 - Disagree strongly
- 2 - Disagree
- 3 - No opinion
- 4 - Agree
- 5 - Agree strongly

If you have suggestions or comments about a particular point, please feel free to write them beneath the question.

ORIENTATION

Following orientation, I felt educated about the various services and programmes provided by Immigrant Services. 1 2 3 4 5

Is there anything that we can do to improve the orientation experience at Immigrant Services?

SPECIFIC PROGRAMME

What programme at Immigrant Services do you volunteer with? Please circle all that apply.

- | | | |
|-----------------------------|-----------------------|----------------------------------|
| One-to-One English Practice | Connect Computer Club | Volunteer Group Coordinator |
| Volunteer Outreach | Publicity Coordinator | Score High/Homework Helper Tutor |
| Event Coordinator | Reception | Administrative Assistant |
| Chinese Seniors Group | Honey Sales | Project Wisdom |
| TIPS | Coffee Talk | Happy Friday |

I feel that my Programme Coordinator is approachable and available to address any questions or concerns I might have. 1 2 3 4 5

I feel I have been adequately trained to perform my volunteer duties effectively. 1 2 3 4 5

I feel comfortable approaching staff with questions or concerns. 1 2 3 4 5

I feel comfortable working with other volunteers in my programme. 1 2 3 4 5

I feel the Volunteer Coordinator is approachable and available to address any questions or concerns I might have. 1 2 3 4 5

Is there anything that we can do to improve your experience volunteering at Immigrant Services?

Thank you for taking the time to complete this survey!