



While our building is closed, we are still working hard to provide service and support to our clients by phone at **519-836-2222** and through email. Please leave a message with your name and telephone number, we are checking our messages regularly .

For a list of staff contact information, please visit our website: **www.is-gw.ca/contactus**

Modified Services

We continue to provide information and referrals.
Please contact us if your need is urgent but is not listed here.

SETTLEMENT SERVICES *available*

EI Application and Reports

CERB, Canadian Emergency Respond Benefit

Support for families \$200 per child
- new applications only

Income tax for low income families, seniors
- case by case only

CRA letters

At this time, the following services are NOT available:

- Permanent Resident Card renewals
- Citizenship applications
- Travel Documents
- Invitation Letters
- Commissioner of Oaths
- Legal Name Change applications
- CCB applications

ISGW PROGRAMS

Settlement services for families with school children and youth. Contact **Ali** at 519-836-2222, ext. 235 or azaidi@is-gw.ca

English Conversation Circles: *Weekly circles delivered with the help of CLARS staff are running via Zoom.* Contact **Emma** at 519-836-2222, ext. 230 or email: estewartsmall@is-gw.ca

One-on-One English Practice: *Services are available to connect clients with a volunteer to offer English practice and general orientation.* Contact **Sreeja** at 519-836-2222, ext. 260 or svenugopal@is-gw.ca

Employment-related services: *Resume and cover letter critique and writing support are available.* Contact **Mohamad** at 519-836-2222, ext. 259 or mmohamad@is-gw.ca

TIPS: *We continue to provide ongoing services for translations and interpretations.*

Translation - contact **Sahar** at 519-836-2222, ext. 234 or sibrahim@is-gw.ca

Interpretation - contact **Jean** at 519-836-2222, ext. 226 or jchow@is-gw.ca

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