

## **Mentor Family**

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### **Purpose**

The Family Program aims at bridging the gap for newcomer families to the Life in Canada. The mentor family will work towards helping a newcomer immigrant family to integrate into the society by providing social mentorship and connections.

### **Duties & Responsibilities**

- Determine the kind of support to be offered to the client family based on their needs.
- Provide ongoing support through friendship, guidance and advice. For example, accompany the family to appointments, outings, help with organizing the house, cooking, shopping etc.
- Work with the partner family to set goals for them.
- Communicate with the Family Program Coordinator to monitor progress, provide information and make referrals if needed.
- Link families to the required resources such as schools, doctors, etc. and being mindful of the unique needs of each family.

### **Time Commitment**

- 2 hours per week for 10 weeks

### **Skills & Qualifications**

- Clear, confident and fluent oral communication in English
- Sensitivity to and/or understanding of the immigrant experience and challenges facing newcomers
- Commitment to equity and anti-oppressive practices
- Demonstrated ability to work with individuals from diverse backgrounds
- Warm and friendly demeanor and positive attitude
- Interest in building a relationship with a newcomer immigrant family
- Patient and punctual
- Self-initiative and enthusiasm
- Excellent listening and communication skills
- Knowledge of any other language other than English would be an asset
- Strong problem solving and conflict resolving skills
- Comfort with assuming responsibility for safety of children

## **Requirements for the position**

- Family Program Application form, interview and 2 references required
- 18+ with a Police Record Check showing no violent offences or offences related to the Vulnerable Sector
- Confidentiality Agreement

## **Orientation**

- The Mentor Family will go through the orientation by Volunteer Mobilizer from Immigrant Services – Guelph Wellington

## **Supervision**

- There is no direct supervision by program staff as the meetings take place off-site.
- Supervision and follow up is provided through the tracking sheets submitted by program volunteers. They are expected to provide their volunteer hours through these sheets.
- The program volunteers report to the Volunteer Mobilizer.

## **Benefits**

- Have the opportunity to meet people in your community
- Show your capacity to work with an intergenerational & intercultural group of people
- Expand your knowledge of various cultures and backgrounds
- Volunteer Recognition
- Build your network and possibility to gain future reference if needed

## **Location**

May vary according to Program.

## **Risk: MEDIUM HIGH**

- Contact with vulnerable clients
- Access to confidential information
- Unsupervised meetings outside